



Missouri  
Department of  
Natural Resources

**Welcome** to the Environmental Management Suite on the Environmental Assistance Office's Web site and CD-ROM. This suite contains:

- ✓ Model ordinances for sewer, water, land disturbance, storm water and other issues;
- ✓ Spreadsheets to help systems analyze their water and sewer user charge systems and set rates;
- ✓ Checklists to help systems assess their technical, managerial and financial (TMF) capacity;
- ✓ Slide shows that systems can adapt and use for their own presentations; and more.

While these tools were produced for Missouri local governments and assistance providers, most are used all around the country, especially the Show-me Ratemaker software programs. Navigation on this site is the same as any Web site. Hyperlinks will take users directly to other pages and subdirectories, as well as nearly 200 Web sites if users are connected to the Internet.

The documents are in portable document format or .pdf (read and copy with Acrobat Reader), Microsoft Word, Excel and Power Point formats so you must have the required applications to use those documents. If you do not have these programs and you just want to view the documents, you can download these viewers from the "Software Needs" link on the CD-ROM's main menu.

View each file by double clicking it. To keep a file, click "File," "Save as" and name the file. To copy the entire suite to the computer's hard drive, simply click the "download it" link on the EM Suite Web page or the CD-ROM's opening screen.

Missouri communities and assistance providers contact the Outreach and Assistance Center in the following ways:

- Calling (573) 526-6627 or 1-800-361-4827.
- Visiting the department's local government assistance home page at [www.dnr.mo.gov/oac/lgov.htm](http://www.dnr.mo.gov/oac/lgov.htm). The e-mail addresses are listed there, as are occasional suite updates and information on other services provided to local governments with environmental issues.

Non-Missouri users should contact their state's water pollution or public drinking water agency for assistance or for referrals.